

## **SUBJECT-MATTER EXPERTS**



Rob Marcus serves as the Chief Operations Officer of Insight Tactics, managing the day-to-day operations, training, and consulting programs. He has conducted and overseen multiple threat and vulnerability assessments for the DOD, both domestic and abroad. He is a well respected trainer of Human Intelligence collection and management, terrorism, intelligence analysis, and intelligence organizational design. Mr. Marcus is a veteran of the United States Army, having served as a Special Agent in Counterintelligence with additional duties as a Human Intelligence Collector. Mr. Marcus has broad experience in the disciplines of management, security, counterintelligence, human intelligence, and intelligence analysis. He has dedicated himself to bringing his years of experience together in creating and driving multi-faceted training to both the government and private sectors.



Dr. Catanese' research in the area of police psychology has been presented in several national and international conferences. The majority of her experience as a clinician lies in the areas of Post Traumatic Stress Disorder, sex offender treatment, psychological assessment, and neuropsychology. Other areas of interest include international and domestic terrorism, violent serial offenders, and victimology. In addition to practicing specialized psychology, Dr. Catanese is a veteran of the Glendora, CA Police Department where she served in the capacity of patrol officer, background investigator, and Terrorism Liaison Officer (TLO) in conjunction with the FBI's Joint Terrorism Task Force and the Joint Regional Intelligence Center.



Michael "Moose" Moore has over 20 years in the United States Air Force where he served as a tactical fighter pilot flying F-4 Phantoms and F-15 Eagles. His military service also includes 12 months as a Tactical Air Control Team Member, serving with the US Army 2nd Infantry Division on the Demilitarized Zone (DMZ) in South Korea. Moose also is a graduate of the Korean Army Ranger School. He retired from active duty as a Lieutenant Colonel in 1992, and is certified in Homeland Security Level III by the American College of Forensic Examiners and is a recent graduate of the Federal Law Enforcement Training Center with emphasis on counter terrorism. He also recently traveled to Israel where Moose completed specific training in terrorist threat detection focusing on terrorist behavioral indicators.



Fluent in Arabic and having lived amongst the Muslim population in numerous Middle-Eastern countries as a field agent, Mr. Biesterfeld has provided Counter-terrorism consultations and training to a full spectrum of private companies as well as federal, state and local agencies and law enforcement. Mr. Biesterfeld, a premier security expert and scholar, has spent the last 15 years conducting services and training in numerous security related subjects. He is also the principle security consultant for the Inland Empire Utilities Agency for matters of physical/technical security, Workplace Violence Intervention, security training and counter-sabotage, Stalking Intervention and Counter Industrial Espionage, Close Protection capabilities and has provided protection.

# INSIGHT TACTICS

Honor. Commitment. Integrity.

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Stephen D. Hawks is a retired U.S. Army Master Sergeant with 21 years experience as an Arabic Linguist, Language Analyst and Senior Intelligence Analyst. A Combat Veteran of two tours in Iraq, one tour in Kosovo and Desert Shield/ Desert Storm, Mr. Hawks has extensive experience leading multi-disciplined, All-source analysis efforts including the Analysis and Control Element of the 101<sup>st</sup> Airborne Division in Iraq and the Brigade Intelligence Section of the 506 Regimental Combat Team. Mr. Hawks has a passion for teaching government and civilian security leaders and analysts how to efficiently integrate intelligence analysis into their day to day operations. He holds a Bachelor of Arts degree in Philosophy from Mercer University. His military awards include three Bronze Star Medals and the U.S. Army Combat Action Badge.



Richard Novia is a 30 plus year private investigator as well as the former School Security Director for Newtown High School In Connecticut where he worked alongside administrators, faculty, and law enforcement in an effort to properly secure the school grounds and its students from both internal and external threats. He lobbied and succeeded in securing grant funds to incorporate the first hi tech CCTV system in use in the Newtown area. He is an advocate of high quality training, but also bringing all decision makers together within the school to generate a cohesive and comprehensive plan for securing the safety of our children at school. As a private investigator, Rich has worked on many high profile cases utilizing his vast experience with surveillance, interviewing and other investigative techniques.



Matthew A. Garrison retired from the United States Army, Military Police Corps in 1994 having trained and supervised hundreds of subordinate Military Police Security, Patrol and Investigative personnel. Mr. Garrison is the Founder and Director of The American Fraud Institute, a Private Investigations Firm licensed by the state of CA. He has been conducting international investigations in excess of 30 years. Mr. Garrison has been a guest instructor at the USC School of Law and an invited speaker at ITT Technical Institute. Currently, he is on the Board of Directors for PICA (Profession Investigators of California), and the Past Los Angeles County District Governor of CALI (California Association of Licensed Investigators).



## TESTIMONIALS

Psychology of Sex Offenders	Great Class! Very informative and interesting. Instructor "backed up" her material with academia and practical experience. This type of training broke some of the myths I had about sex offenders, etc.	California Criminal Intelligence Analyst
PTSD	The training was very informative an the instructor was great! The video at the end really drove the point of the training home!	U.S. Protective Services Officer
School Violence	I felt the class was excellent and will be passing the information on to my partner who was unable to attend. Due to the class, I will be working with the school to address some policies which involve evacuation, fire alarms, lockdowns, etc. The class made me realize these drills are often un-practiced and set aside due to the "That never happens" mentality and when something catastrophic happens to make people realize the importance, it is already too late.	Hercules, CA P.D.
Terrorism	We met today at the class you taught at Broward S.O. I really enjoyed your presentation so much that I've asked my Division Director to entertain the possibility of doing a presentation tailored specifically to our investigators. Thanks	Strategic Investigations Division, Counterterrorism / Intelligence section
Psychology Of Sex Offenders	Excellent Training! Dr. Catanese is very knowledgeable and funny. I greatly enjoyed her presentation	Sr. United States Protective Services Officer, California
Intelligence and Analysis	The class you gave at the i2 Canadian User's Conference was excellent. I'd love to see more courses given by your company here in Canada!	Canadian Royal Mounted Police Criminal Intelligence Analyst
Terrorism	Outstanding Course! Appreciated the wealth of knowledge and practical tools to deploy in my patrol duties. Appreciate also the references to outside reading. Hope to get you to my new office.	California Highway Patrol Air Response Units
School Violence	Overall, I think this training was a great success because of the knowledge, training, and experience of the instructor. He is a fantastic Instructors and I would highly recommend him to others.	SRO, Concord, CA P.D.
Intelligence and Analysis	The concepts and tools you presented were great, and from a slightly different perspective that what is normally taught. Great class!	Intelligence Analyst, Royal Canadian Bank
Terrorism	Absolutely fantastic class. Great audience participation. Will come highly recommended to co-workers. This class could easily be stretched into a 2-3 day course.	Police Officer, Nashville, TN Metro Police